



March 17, 2020

At Ivan's Restaurant, the health and well-being of our customers and staff remains our highest priority. We have always taken great pride in maintaining the highest standards of cleanliness and hygiene.

As this global pandemic begins to impact our community and daily lives, we recognize the need to act responsibly to protect and support our family of customers and employees. *Staying home and limiting contact with others is the best way to prevent continued spread.*

During a team meeting this morning, I invited staff to share their thoughts and feelings as we worked together to decide our immediate next steps.

Ivan's has reduced hours of operation and has limited service to two options, including curb-side pickup and delivery between 11:00 a.m. - 8:00 p.m.

**FOR CURB-SIDE PICK UP:**

- **Call in your order: (705) 474-2150** arrange pickup time.
- Call when you arrive at the restaurant.
- ***We will bring the food to your car.***
- Pay debit or credit at your car window.

**\* the restaurant space is NOT open to the public.**

**DELIVERY:**

- **Call in your order: (705) 474-2150** arrange delivery time and location.
- Additional third-party charges apply.

As you know, the circumstances regarding COVID-19 are evolving quickly. We will be re-evaluating our service model continuously.

We have been a part of this community for 75 years and we know there will be many great years ahead. During this unsettling time, we wish you and your family love and good health.

Sincerely,

Kristina